

Advanced Data Automation for orders

Delivering perfect data, every time

Introduction

All businesses are faced with a constant need to drive profits while keeping increased costs to a minimum. Automation, which uses intelligent technology to perform previously manual tasks swiftly and accurately, can be a key tool in the push to save time and money, and accelerate your business growth.

Data is the energy that powers organisations. Today, many businesses are seeking to streamline their operations and do more with reduced costs, while making faster, more confident decisions to stay agile. Improving data insights, accuracy, and intelligence is one step towards those goals.

Manual processing has significant limitations. It's prone to errors and inaccuracies which can stall orders, incur costly returns, reduce productivity, disappoint customers, and hinder insight – meaning businesses are unable to trust the data in their systems and mistakes can be costly.

Employees are limited in the number of orders they can process per hour, and if your goal is to increase revenue and therefore order volumes, and you rely on manual processes, to; scaling up your team in line with this can be practically and financially constraining. Advanced Data Automation for Orders operates in near real time without processing limits, although this may be longer dependent on the size and length of the order. The solution will scale in line with processing requirements. Automation can free your employees from manual processing, allowing them to focus on providing customer service and other value-added tasks.

“With robust internal processes and regular reviews of our customers’ constantly changing data, we mitigated the chance of service failures, and proved Advanced Data Automation’s technology to be more accurate than manual processing.”

Paul Burton, Digital Adoption Manager, Arco.

Realise your business' potential

At Advanced, we believe unlocking accurate data enables businesses to realise their potential. That's why we provide the tools to capture, process and match 100% accurate data.

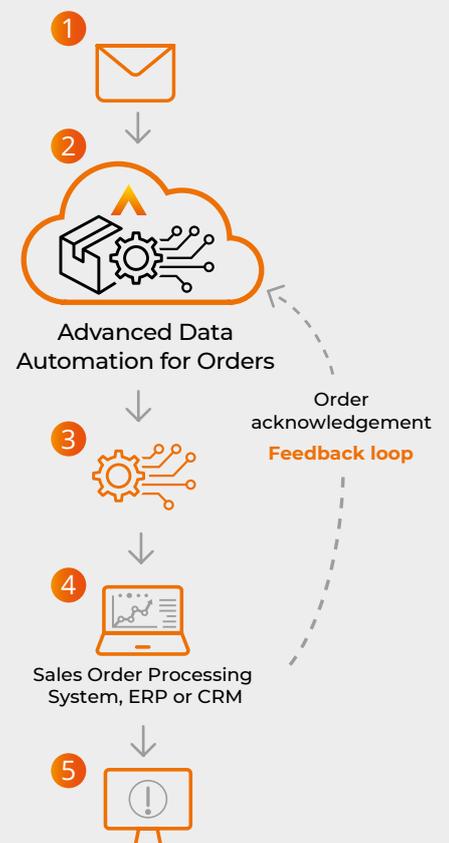
Our Advanced Data Automation solution for Orders delivers straight-through, no-touch order processing. It captures order information from purchase orders (POs) sent via email or XML with 100% accuracy and validates the data by cross checking against stock, product numbers and addresses. It then augments the data if required before submitting it automatically into your Sales Order Processing (SOP) or Enterprise Resource Planning (ERP) software.

This gives you accessible, accurate information, fast. By eliminating slower, error-prone manual input, Advanced Data Automation frees up your business to **take more orders, drive efficiencies, boost profits, deliver better results, and meet your strategic agenda.**

Our solution is scalable, reliable and flexible. It allows data to flow freely through your organisation with minimum human intervention. All this means your team spend less time on manual data entry and more time speaking to customers, managing complex queries and enhancing your business relationships.

How it works

1. A buyer sends their PO to your dedicated email address via PDF, or any other document format
2. Operating 24/7, Advanced Data Automation captures the order data from the email and its attachments
3. Using human intelligence replication, the data is extracted and validated within minutes of receipt, including stock look-ups, product numbers and address verification
4. The data is automatically submitted into your FMS or ERP
5. Any orders with missing or incorrect information are flagged and sent to your Sales Order Management Portal or to your help desk for review



Get accurate data, fast

Advanced Data Automation processes email orders in real time and uses the data layer of PDF documents to ensure line-level accurate extraction, validation and augmentation. Unlike slow, error-prone manual input, it guarantees 100% data accuracy from processed documents.

Our solution gets it right every time, so there's no need for any human intervention. No longer will the number of orders you can process – and therefore the amount of revenue you can make – be limited by your team's size, availability, and capacity. And no longer will your people's days be taken up with repetitive, time-consuming processes – they'll be free to process other orders, take telephone enquiries, and focus activities where they're most needed.

We support all document formats as well as multiple languages, to help you however and wherever you do business.

Boost customer satisfaction

Your buyers don't have to change the way they do things: they'll simply send an email with a PDF generated by their Procure-to-Pay (P2P) software, and Advanced Data Automation will do the rest. There's no need for customers to duplicate processes, manually key information in, or change data formats to submit their order — saving them time.

And that's not the only way our system provides a better customer experience. What's the latest time you can receive orders for next-day delivery? Automatically processing your orders in real time, 24/7, can speed up your processes, allowing you to extend this cut-off time to later in the working day. It means buyers can get their goods faster and submit last-minute orders – and you can meet the ever-increasing customer expectations set by major competitors.

Advanced Data Automation extracts, validates and processes order information from purchase orders (POs) sent via email or XML with 100% accuracy.

Automatically processing your orders in real time, 24/7, can speed up your order shipping.



Cut data frustration

Manually intervening to correct, align and synchronise data can require specialist knowledge, which isn't always readily available in your order processing environment. Advanced Data Automation can automate these changes by incorporating them into the system's business rules – often automatically from your sales acknowledgements.

Our system also gives you full visibility of order status, giving you an accessible audit trail from start to finish. And if it detects any discrepancies, there's an intervention screen to help you resolve them quickly.

Grow your revenue – and your business

Advanced Data Automation can help increase your productivity and revenue potential, all while reducing your operating costs. Automating your inbound email orders cuts down on your team's workload, so your people are free to do the things that add real value to your business.

That means you can process more orders, sell more goods, and scale your business – all without being limited by your team numbers. And with happier customers, you're more likely to secure repeat orders and word-of-mouth recommendations.

Advanced Data Automation can:

- Guarantee 100% data accuracy
- Scale up as your business requires
- Free up time for more impactful tasks
- Eliminate double data entry and error-prone manual input
- Speed up order and payment processing
- Increase productivity
- Reduce operating costs
- Mitigate risk and store information safely
- Deliver better service to improve customer satisfaction
- Enhance order visibility
- Reduce the risk – and cost

Talk to Advanced

To discover how Advanced Data Automation can help you achieve your goals, get in touch today

Contact us

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