

# Queensland University of Technology Case study

Learn how Queensland University of Technology (QUT) automated their goods purchasing process by switching to Advanced Marketplace



## About Queensland University of Technology

With more than 50,000 students and offering more than 400 courses and research programs, QUT is a modern university for the real world. Established in January 1989, following approval of our status as a university, QUT has two inner-city campuses at Gardens Point and Kelvin Grove situated on the land of the Turrbal and Yugara people; lands that were never ceded.

### Queensland University of Technology's Advanced experience

The university has been using the Marketplace since 2021. Since then, they've had more than 5,200 orders placed, and were able to save over \$800,000 AUD. Tivolee believes Advanced Marketplace has made it quicker and easier for people to buy what they need for research and teaching:

**"We chose it because we had a need for a specialist marketplace which had a wide range of scientific and laboratory consumables already hosted and available. The Marketplace allows you to easily compare different products, which was extremely important for us."**

Advanced Marketplace helped to replace their manual processes for purchasing goods making. Acquiring goods for a business can be challenging, with constant disruptions to the supply chain and frequent changes in legislation. When we asked Tivolee about what she most liked about the solution, her response was:

**"The automation brought by the Marketplace has reduced two human touchpoints and allows the team to dedicate their time on more strategic tasks rather than spending hours reviewing and approving simple purchase requests."**

Saving money is crucial for any organisation, but there is also another side of the Marketplace that Tivolee considers to be extremely important:

**"Advanced Marketplace has helped us to strengthen relationships with suppliers, have enterprise-wide pricing and visibility."**

**"After we started using the Marketplace for purchasing goods, our requisition and purchase approval process went from seven days to a couple of hours, and in some cases, minutes."**

Tivolee Spragg, Associate Director of Strategic Procurement at QUT

### What are the continued benefits of Advanced Marketplace?

"The automated purchasing and approval process and E-Invoicing functionality reduces manual tasks, and it frees time in our schedule to focus on improving our operations."

### Experience with the Advanced team

"Our team had a great experience with Advanced. Communication has always been good, and their staff have been very supportive with us from the beginning."

### Software updates

"The software continues to receive great updates, with new modules and improvements being added regularly. We are particularly excited about the sustainability flags that are currently being introduced"