Advanced Social Care Case Management System

With over 20 years' experience, our intuitive and modern social care case management enables local authorities to safely and efficiently manage the care provision of your services users.

Over 50,000 care professionals are currently using CareDirector, our flexible, social care, case management solution to safely and securely manage their social care workload.

Our modular social care case managment solution can be customised and configured to suit your local needs.

As the solution is built upon our own modern cloud infrastructure, CareDirector, allows you to access the correct information anywhere, anytime and on any device.

Case Management

The solution comprises of a core case management module with additional modules available to allow the solution to be tailored to your particular needs. The core case management functionality of CareDirector ensures that your management teams can manage and overview case work flow, through dashboard and chart views. While care teams can easily and effectively plan and manage the care each case as needs required.

On top of this core functionality, our solution can be deployed to meet the needs of Adults and/or Children's social care.

This includes key features such as:

> Adult Safeguarding
> Care Act & Eligibility
> DOLS & Mental Capacity
> Transitions

> Group/Family Safeguarding
> Early Help
> Child Protection
> Child Looked After (LAC)
> Adoption

As the solution is fully integrated with all components available out of the box, this ensures the solution can be configured to your authority's requirements.

Mobile Working

With time being so crucial within the social care space, due to an ageing population and widening funding gap, we have developed our mobile element of CareDirector to be easy, simple to use and allow your care teams to spend more time with patients, delivering vital care provisions.

The mobile solution is available on Apple, Android and Google devices, ensuring that it is accessible, no matter which device you are using. The interface and user mechanics for the mobile solution are designed for ease of use meaning carers can spend more time delivering essential care.

The platform is secure and also supports offline working where mobile signal may be poor. The system stores the data for a carers schedule within the application and updates in real time where signal is available.

FACT SHEET

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When a connection cannot be found, the care worker can still operate as usual, completing notes and saving the record. Once a signal is then found, the notes will automatically be updated to the server, meaning your carers are always able to conduct their vital work.

Client Portals

With an increased demand due to a growing and ageing population, service users and their families want to be at the heart of the care delivered to them or their loved one. We therefore have developed client facing portals that can be built into your website, that allow services users and their family to self-serve.

The portal provides the ability to raise cases/ queries, submit financial assessments and documentation whilst also allowing your authority to provide FAQ's and Latest information, all of which is controlled within CareDirector.

Reporting

CareDirector comes built with bespoke reporting out of the box. Managers and team members can create bespoke reports that can be saved and shared across the authority to others who may find them useful.

These reports can be created for any data point within the system and then presented on the main home screen in the dashboard view of either a list or a chart. This ensures that data can easily be managed and viewed by the appropriate people at the right time.

Security

Our own secure infrastructure and 24/7 support function, ensures that all of your data is secure and GDPR compliant. Security levels within the system ensure that data that is sensitive or protected can only be viewed by those that are required. This provides the regulatory compliance that we understand you must adhere to.

Want to find out more?

Visit: https://www.oneadvanced.com/solutions/solutions-by-sector/health-and-care/social-care/

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