

## Carenotes Electronic Patient Record

Our leading solution, Carenotes, enables organisations to plan, manage, record and analyse care across a wide variety of settings, including mental health, community health and child health services. Specialist modules cater for substance misuse, CAMHS and child health services.

Working in partnership with leading community and mental health organisations, and in collaboration with our team of experienced clinical staff, we have developed an ideal solution that works for you.

### Flexible and configurable

Our solution covers all aspects of community, mental and child healthcare. We understand that your patients are unique, so we provide all the tools you need to help create and manage dedicated care plans for each individual patient. Ensure your staff are completing mandatory activities and are provided with appropriate support by using guided workflows, configured and customisable to reflect the way your teams work.

### Improved patient experience

Monitor patient progress and promote tailored, person-centred care by giving your patients access to view and complete assessments and questionnaires. With results automatically fed into their patient record, you can closely monitor progress or any missed entries, and stay on top of patient care.

### Integrated mobile working

Mobilise your community teams with Advanced Carenotes Mobile, an integrated mobile solution which allows your teams to view and update key patient information at the point of care – including alerts, care plans, assessments and appointment details. This key data automatically synchronises with your core solution and is encrypted according to NHS Information Governance and security requirements – meaning your staff and patients benefit from up-to-date information, all the time.

### Comprehensive reporting

We realise the importance of analysing and evaluating the activity of your service. Our solution provides you with powerful reporting tools that allow you to review and manage performance and compliance, as well as share your findings with key stakeholders, promoting smooth data flow throughout your organisation. Our team are also on hand to assist with creating bespoke, specialist reports that are unique to your service.

### Client >

NHS, private and not-for-profit providers

### Sector >

Community and mental health

### Project >

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*“Carenotes impressed us due to it being highly configurable with the additional mobile and hosting flexibility to help drive usability of the system.”*

Richard Burley >  
Chief Information Officer >  
Combat Stress

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## Improved efficiency

Streamline activity and improve clinical decision-making in your service with our highly configurable solution. Sophisticated workflow functionality enables you to tailor pathways to your service, making your clinicians' lives easier by guiding them through the decision support process. Our solution also provides you with a comprehensive audit trail so you can stay on top of the day-to-day running of your service, and measure and modify your processes, ensuring optimum efficiency.

## Secure patient data

As a healthcare provider, the security of your patient data is paramount. We understand your need to protect sensitive health data by having a contingency plan in place in case your systems go down without warning. If we host your solution in our Tier 3 aligned data centres, we can provide technical support and fixes, and the peace of mind that your patient data is kept secure. All data sent to and from our servers is automatically encrypted in accordance with NHS Information Governance and security requirements, and lost and stolen devices can be flagged and remotely wiped if required, which prevents unauthorised access to your patients' data.

## Case study

Combat Stress is the UK's leading mental health charity for veterans. They were looking for an electronic patient record solution to manage patient records and complex case management. As their solution is hosted by us, it has helped Combat Stress securely share data across multiple sites, while improving efficiency and helping teams record patients' journey through individual treatment pathways.

Richard Burley, Chief Information Officer, Combat Stress, says, "Carenotes is already improving efficiency by streamlining patient management and administration. The system's advanced reporting capabilities have also increased information governance at all our sites and provides essential business intelligence which will help us to offer higher quality care and patient outcomes for veterans."

*"As patient information can be accessed and updated, even in a semi-connected capacity, and automatically synchronised to Carenotes when a signal becomes available we will substantially reduce inefficient administration."*

Richard Burley >  
Chief Information Officer >  
Combat Stress

We are the third largest software provider in the UK, supporting over 70,000 healthcare professionals and we believe that our comprehensive, easy-to-use solution is the best way to ensure your patients are receiving the care and support they deserve.

## More information

**w** [oneadvanced.com](http://oneadvanced.com)  
**t** +44(0) 8451 605 555  
**e** [hello@oneadvanced.com](mailto:hello@oneadvanced.com)

Ditton Park, Riding Court Road, Datchet, SL3 9LL

Advanced Computer Software Group Limited is a company registered in England and Wales under company number 05965280, whose registered office is Ditton Park, Riding Court Road, Datchet, SL3 9LL. A full list of its trading subsidiaries is available at [www.oneadvanced.com/legal-privacy](http://www.oneadvanced.com/legal-privacy).