

Staffplan Complete Care Management Suite

We support care providers in the UK to increase their operational efficiency, care delivery and compliance with our complete care solution.

Overview

Staffplan works seamlessly together to automate the running of your care business, minimising data entry and providing you with an instant and up to date view of the performance of your care services.

The solution brings together workforce management, care planning & delivery and invoicing functionality into one solution.

This includes:

- > Staff rostering
- > Mobile working
- > Time and attendance
- > Referrals and recruitment
- > Mobile point of care
- > Electronic care plans
- > Invoicing
- > Payroll and expenses
- > Business intelligence
- > A range of integrations

Workforce Management

We understand the importance of managing your day to day operations, including delivering an efficient service and supporting your back office operations.

Staffplan provides clear sight of new staff and their outstanding recruitment requirements, enabling you to align your workload demand with your recruitment pipeline.

The solution supports the full staff management lifecycle, allowing your organisation to become proactive in the planning and delivering mandatory training, staff appraisals and supervisions to ensure full compliance with current legislative requirements.

Our solution works on a centralised management system providing a holistic view of all bookings and shifts. With Staffplan, you can intelligently roster your staff based on specific shift patterns. The system continually validates that all preferences, locations, requirements and client- specific needs are catered for, with no need for any manual checks and removing the risk of errors. This ensures that the best fit care staff is allocated for every single visit with no extra effort.

"Staffplan is fundamental to our business approach now and we simply cannot operate anymore without it."

A1 Nursing & Homecare

Staffplan FACT SHEET

Complete Care Management Suite

Our mobile working solution provides you with real time communication between your office staff and care workers. This removes the need for paper rosters and timesheets, and provides evidence of arrival and departure times, improving the efficiency of your organisation.

We understand it's important to know that your staff have delivered care at the scheduled time and location. Our electronic monitoring solution supports you with recording the arrival and departure times of your care workers.

Care planning & delivery

The system allows care workers to view care needs, daily records, client information, risk plans, client goals, care plans, assessments and reviews. These can be accessed and updated via the web.

This ensures you can have total visibility of all care provided and improve workers' quality of care through making evidence fast and easy to produce, while meeting and exceeding CQC requirements. Staffplan provides automatic support plans and customisable care templates to help calculate risk and dependency levels for your service users, as well as reducing the amount of paper records and paperwork.

Not only that, the solution also helps improve the quality of the documented care plans, whilst ensuring your organisational standards are achieved, allowing any inconsistencies to be resolved quickly. All of these factors ensure that staff can carry out their roles to the best of their abilities and making for better, more personalised care for clients.

Invoice and Payroll Functionality

The solution streamlines your payroll and invoicing processes to help you efficiently manage the payment of your care team and the generation of invoices for any care delivered. Your employees do not need to worry about manually recording their time, as the system automatically records information about home visits or shifts worked using mobile technology or time and attendance devices.

Before completing your payroll, Staffplan's automatic expense calculation tool will quickly and easily calculate mileage and travel, producing a report for checking, or appending the information to the retrospective bookings for payment on the next payroll run.

Staffplan has a comprehensive and fully configurable tariff scheme that can be tailored to support all service user and funder requirements. This includes multiple contracts or funders, with the ability to manage split funding arrangements for all types of care delivery.

The Staffplan system automatically collates and validates the care activity provided based upon time and attendance data making the process for creating invoices really quick and simple. This allows you to charge either based on planned or on actual booking times.

To save further time and ensure complete accuracy, individual pieces of information can be exported into the solution of your choice, allowing for quick payroll and invoicing.

Business Intelligence

Staffplan has a number of out of the box interactive dashboards based around specific job roles, covering key activities such as care management, care delivery and financial billing. This makes it easy for the user to drill into data and quickly react to any issues.

Integrations

As part of the wider Advanced community, we have the capability to offer a full care suite solution, including finance, HR, payroll, CRM and document management, providing you with a single supplier to support your care technology needs.

In addition to this, our relationships with key best of breed care delivery & monitoring solutions such as the PASSsystem, Birdie, CM2000 and eziTracker, ensure you can deliver the most complete care to your clients.

Benefits

One solution:

Streamline your processes and information into one complete solution.

Detailed records:

Provided in a comprehensive single database of information.

Sharing information:

In real-time across the organisation.

Invoicing and payment management:

Easily managed based on planned or actual visits.

Roster optimisation tool:

Proven to reduce costs whilst maintaining quality of care.

More information

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