

THIRD-PARTY COMPANIES

Product Name	Third-Party Entity	Purpose	Processing Location	Comments
All Products	Prismatic Software Inc.	Integration development and deployment for connecting our services with external applications and services (if requested by the Customer)	Northern Europe (Ireland)	<u>Privacy Policy -</u> <u>Prismatic</u>
	Amazon Web Services Inc.	Cloud hosting and infrastructure provider	United Kingdom	<u>Privacy Notice - Amazon</u> <u>Web Services Inc.</u>
	Minerva		United Kingdom	Privacy Policy - Minerva
	Thirdfort Ltd	Client onboarding	United Kingdom	<u>Privacy Policy </u> <u>Thirdfort Ltd</u>
ALB	DocuSign, Inc.	Electronic Signatures	Global	<u>Privacy Notice </u> <u>DocuSign</u>
	Lawyer Checker Ltd	Law firm and Lawer Check	United Kingdom	<u>Privacy Policy - Lawyer</u> <u>Checker Ltd</u>
	Microsoft Dynamics CRM	Marketing	Global	Privacy Statement - Microsoft Corporation
	Katchr	Reporting	EU	<u>Privacy Policy - Katchr</u>

Assessment & Learning (BKSB)	Amazon Web Services Inc.	Cloud hosting and infrastructure provider	United Kingdom	<u>Privacy Notice - Amazon</u> <u>Web Services Inc.</u>	
Auto- Rostering	Microsoft Corporation	Cloud hosting and infrastructure provider	United Kingdom	<u>Privacy Statement -</u> Microsoft Corporation	
Noscening			West Europe (Netherlands)	Microsoft Corporation	
Business Cloud Essentials	Amazon Web Services Inc.	Cloud hosting and infrastructure provider	United Kingdom	Privacy Notice - Amazon Web Services Inc.	
Business Process Manager	Amazon Web Services Inc.	Cloud hosting and infrastructure provider	United Kingdom	Privacy Notice - Amazon Web Services Inc.	
Care Management (Care Cloud)	Amazon Web Services Inc.	Cloud hosting and infrastructure provider	United Kingdom	<u>Privacy Notice - Amazon</u> <u>Web Services Inc.</u>	
CIS Gateway	Amazon Web Services Inc.	Cloud hosting and infrastructure provider	United Kingdom	Privacy Notice - Amazon Web Services Inc.	
Clinical Decision	Microsoft Corporation	Cloud hosting and infrastructure provider	United Kingdom	<u>Privacy Statement -</u> <u>Microsoft Corporation</u>	
Support (Odyssey)	Amazon Web Services Inc.	E-mail services	United Kingdom	<u>Privacy Notice - Amazon</u> <u>Web Services Inc.</u>	
Clinical Document	Amazon Web Services Inc.	Cloud hosting and infrastructure provider	United Kingdom Ireland	<u>Privacy Notice - Amazon</u> <u>Web Services Inc.</u>	
Workflow (Docman Connect)	NHS England (MESH service)	Docman Connect links into MESH to send documents into GP Practice clinical systems	United Kingdom	<u>Privacy and cookies -</u> <u>NHS Digital</u>	

	Amazon Web Services Inc.	Cloud hosting and infrastructure provider	United Kingdom	Privacy Notice - Amazon Web Services Inc.
	Microsoft Corporation		United Kingdom	Privacy Statement - Microsoft Corporation
	GB Group plc	Address Lookup	United Kingdom	Privacy - GB Group Ltd
	Better Ltd		EU	Privacy Policy - Better
	Better Ltu		United Kingdom	<u>Ltd</u>
Clinical Patient	Cerner Corporation (Oracle Corporation		United Kingdom	<u>Privacy Policies Cerner</u> <u>UK</u>
Patient Management (Adastra)	Emis Group (previously Healthcare Gateway Limited)	Care Plan Lookup	United Kingdom	<u>Privacy Notice - Emis</u> <u>Group</u>
	Graphnet Health Limited		United Kingdom	<u>Privacy - Graphnet</u> <u>Health Limited</u>
	Orion Health Group Ltd		United Kingdom	Privacy Policy - Orion Health Group Ltd
	Redbox Group	Communications Services / Telephone Lookup	United Kingdom	<u>Privacy policy – Redbox</u> <u>Group</u>
	Sesui, trading as Babble Cloud (SUI)	Communications Services / Telephone Lookup	United Kingdom	<u>Privacy Policy - Babble</u> <u>Cloud</u>
	PageOne Communication s Ltd	SMS Messaging Service	United Kingdom	<u>Privacy Policy - PageOne</u> <u>Communications Ltd</u>

Cloud Engage (NFP)	Amazon Web Services Inc.	Cloud hosting and infrastructure provider	United Kingdom	Privacy Notice - Amazon Web Services Inc.
Digital Tax Portal (Business Tax Portal	Amazon Web Services Inc.	Cloud hosting and infrastructure provider	United Kingdom	<u>Privacy Notice - Amazon</u> <u>Web Services Inc.</u>
Docman	Amazon Web Services Inc.	Cloud hosting and infrastructure provider	United Kingdom Ireland	<u>Privacy Notice - Amazon</u> <u>Web Services Inc.</u>
Share	Graphnet	Docman Share API is used to feed a Shared Care Record	United Kingdom	<u>Privacy Notice -</u> <u>Graphnet Health</u>
Docman Share Viewer	EMIS Group	The Docman Share viewer is embedded within EMIS as a portal SDK	United Kingdom	<u>Privacy Notice - Emis</u> <u>Group</u>
	Amazon Web Services Inc.	Cloud hosting and infrastructure provider	EU	Privacy Notice - Amazon Web Services Inc.
			United Kingdom	
Document	Microsoft Corporation	Cloud hosting and infrastructure provider	North Europe (Ireland)	<u>Privacy Statement -</u> <u>Microsoft Corporation</u>
Processing			West Europe (Netherlands)	
	UKFast.Net Ltd (part of ANS)	Data centre	United Kingdom	Privacy Policy - ANS
	Twilio Ireland Limited	Email API delivery tool (SendGrid)	USA	<u>Privacy Notice - Twilio</u> Ireland Limited

	Microsoft Corporation	Cloud hosting and infrastructure provider	United Kingdom	Privacy Statement - Microsoft Corporation
ePortfolio (Smart Assessor)	Zoom Video Communication s, Inc	Communications services - Zoom Video Services, Zoom Meeting Services	Australia, Brazil, Canada, Europe, India, Japan, Singapore, Taiwan, United States, Switzerland, Mexico, Philippines	<u>Privacy Zoom</u>
Exchequer	Amazon Web Services Inc.	Cloud hosting and infrastructure provider	United Kingdom	<u>Privacy Notice - Amazon</u> <u>Web Services Inc.</u>
Financials	Amazon Web Services Inc.	Cloud hosting and infrastructure provider	United Kingdom	<u>Privacy Notice - Amazon</u> <u>Web Services Inc.</u>
	Amazon Web	Cloud hosting and	EU	<u>Privacy Notice - Amazon</u> <u>Web Services Inc.</u>
Governance & Risk Management Solutions	Services Inc.	infrastructure provider	United Kingdom	Privacy Notice - Amazon Web Services Inc.
	Convert API	Document processing Services	EU	<u>Terms and Privacy -</u> <u>ConvertAPI</u>
	Sinch Group	Email delivery platform service provider	Global	<u>Privacy Policy - Mailgun</u> - <u>Sinch Group</u>

	Amazon Web Services Inc.	Cloud hosting and infrastructure provider	United Kingdom & Ireland	Privacy Notice - Amazon Web Services Inc.
	EMIS Group	Docman Integration to the EMIS Clinical System	United Kingdom	<u>Privacy Notice - Emis</u> <u>Health</u>
GP Document Workflow (Docman GP)	Cegedim	Docman Integration to the Vision Clinical System	United Kingdom	Privacy Policy Cegedim Healthcare Solutions (cegedim- healthcare.co.uk)
	SCI Gateway	SCI use the Docman API to retrieve documents for onward processing in electronic referrals and update documents and document notes with Docman	United Kingdom	<u>Scottish Care</u> Information Privacy and Data Protection Policy
HR	Amazon Web Services Inc.	Cloud hosting and infrastructure provider	United Kingdom	Privacy Notice - Amazon Web Services Inc.
Infosuite	Cronos	Cloud hosting and infrastructure provider	United Kingdom	Privacy Notice - Cronos
	Amazon Web Services Inc.	Cloud hosting and infrastructure provider	United Kingdom	Privacy Notice - Amazon Web Services Inc.
Job Management	Cronos	Cloud hosting and infrastructure provider	United Kingdom	Privacy Notice - Cronos
	Node4	Cloud hosting and infrastructure provider	United Kingdom	<u>Terms and Conditions -</u> <u>Node4</u>
Laserform Desktop	Rackspace Technology	Data centre	United Kingdom	<u>Security & Privacy</u> <u>Practices - Rackspace</u> <u>Technology</u>

	Kao Data	Data centre	United Kingdom	<u>Privacy Policy - Kao Data</u>
	NdU Dala		Onited Kingdom	Flivacy Folicy - Nao Data
Learner Management System (PICS)	Telstra	Data centre	United Kingdom	<u>Privacy Statement -</u> <u>Telstra</u>
System (Fies)	Intercom, Inc.	App Al support	USA	<u>Privacy & Terms -</u> Intercom Inc
Logal Forms 8	Amazon Web Services Inc.	Cloud hosting and infrastructure provider	United Kingdom	Privacy Notice - Amazon Web Services Inc.
Legal Forms & Hub	Rackspace Technology	Data centre	United Kingdom	<u>Security & Privacy</u> <u>Practices - Rackspace</u> <u>Technology</u>
	Amazon Web Services Inc.	Cloud hosting and infrastructure provider	United Kingdom	Privacy Notice - Amazon Web Services Inc.
MyWorkplace	Apideck	Apideck connectors used to integrate with software to power Applets	EU	Privacy Policy - Apideck
	Amazon Web Services Inc.	Cloud hosting and infrastructure provider	United Kingdom	Privacy Notice - Amazon Web Services Inc.
	GB Group plc	Address lookup	United Kingdom	Privacy - GB Group Ltd
	Legl	Client Onboarding	United Kingdom	Privacy Policy - Legl
Partner for Windows	Infotrack Pty Ltd.	Digital Conveyancing Service	Global	<u>Privacy Policy -</u> InfoTrack Pty Ltd
	Bundledocs	Document Bundling	EU	<u>Privacy Policy —</u> <u>Bundledocs</u>
	Litera Corp.	Legal document comparison tool	Global	<u>Privacy Notice - Litera</u> <u>Corp.</u>
	Microsoft Corporation	Microsoft one drive/ file hosting services	Global	<u>Privacy Statement -</u> <u>Microsoft Corporation</u>

	Codestone Group Ltd.	Reporting software solution	United Kingdom	<u>Privacy Policy -</u> <u>Codestone Group Ltd</u>
Partner for Windows	Datalogic S.P.A	SMS Messaging Service	United Kingdom	<u>Privacy Policy -</u> Datalogic S.P.A
continued	ToucanText Ltd	Sivis messaging service	United Kingdom	<u>Privacy Policy -</u> <u>ToucanText</u>
	Orbis Software Limited t/a Codeless Platforms	Taskcentre	United Kingdom	<u>Privacy Policy - Codeless</u> <u>Platforms</u>
	Amazon Web Services Inc.	Cloud hosting and infrastructure provider	United Kingdom	<u>Privacy Notice - Amazon</u> <u>Web Services Inc.</u>
	Twilio	Used for 1-1 video consultation	Ireland only (but no direct processing as data is encrypted in transit)	- <u>Privacy Policy</u> - <u>Addendum to Policy</u>
	Whereby	Used for group video consultation	EU	<u>Whereby GDPR</u> - <u>Whereby Privacy</u>
Patchs Online Consultation	Microsoft	Used by Patchs Health employees for receiving and responding to service requests	United Kingdom and EU	Microsoft Office GDPR
	Atlassian	Used by Patchs Health employees for managing and monitoring service requests	EU	Atlassian GDPR
	Spectra Analytics t/a Patchs Health	Development Partner	United Kingdom	<u>Privacy - Spectra</u> <u>Analytics</u>

	Blacknight Internet Solutions Ltd.	Data centre	North Europe (Ireland)	<u>Privacy Policy -</u> <u>Blacknight Internet</u> <u>Solutions Ltd</u>
			Australia	
Payroll			Canada	
T dyroll	Microsoft Corporation	Cloud hosting and infrastructure provider	North Europe (Ireland)	Privacy Statement - Microsoft Corporation
			USA	
			West Europe (Netherlands)	
	Amazon Web Services Inc.	Cloud hosting and infrastructure provider	EU	<u>Privacy Notice - Amazon</u> <u>Web Services Inc.</u>
	Elysium Ltd.	Webops provider	United Kingdom	<u>Privacy Policy - Elysium</u> <u>Ltd</u>
Performance & Talent	Microsoft Corporation	Al tool	EU	<u>Privacy Statement -</u> <u>Microsoft Corporation</u>
	OneSky Technology PTE Ltd.	Language translation tool	Global	<u>Privacy Policy - OneSky</u> <u>Technology PTE Ltd</u>
ProSuite	Amazon Web Services Inc.	Cloud hosting and infrastructure provider	United Kingdom	Privacy Notice - Amazon Web Services Inc.

			EU	
	Amazon Web Services Inc.	Cloud hosting and infrastructure provider	United Kingdom	Privacy Notice - Amazon Web Services Inc.
Purchasing			Australia	
(Cloud Marketplace)	GS Topco GP, LLC trading as Insightsoftware	Embedded analytics and performance management	Global	<u>Privacy Policy -</u> insightsoftware
	Elasticsearch, Inc.	Provides search functionality in the product	Australia	<u>General Privacy</u> <u>Statement -</u> <u>Elasticsearch Inc</u>
	Amazon Web Services Inc.	Cloud hosting and infrastructure provider	United Kingdom	Privacy Notice - Amazon Web Services Inc.
Resource Scheduling	Cronos	Cloud hosting and infrastructure provider	United Kingdom	Privacy Notice - Cronos
(DRS)	Node4	Cloud hosting and infrastructure provider	United Kingdom	<u>Terms and Conditions -</u> <u>Node4</u>
	Microsoft	Cloud hosting and	United Kingdom	Privacy Statement -
	Corporation	infrastructure provider	Australia	Microsoft Corporation
Source to Contract suite	Snowflake Inc.	Data storage and retrieval tools	Australia	Privacy Notice Snowflake
– Sourcing Management, Contract Management and Supplier Management	Dynatrace	Metrics and Monitoring	Australia	<u>Privacy Notice -</u> <u>Dynatrace</u>
	Adobe systems Software Ireland Ltd.	Document generation, signature, Data extraction	EU	<u>Privacy Policy - Adobe</u> <u>Systems Software</u> <u>Limited</u>
	Microsoft Corporation	In-system analytics	United Kingdom	Privacy Statement - Microsoft Corporation

Staffplan	Grey Matter (trading through Climb Global Solutions Ltd)	Address Lookup	United Kingdom	<u>Privacy Policy - Grey</u> <u>Matter</u>
Talent	Microsoft Corporation	Cloud hosting and infrastructure provider	United Kingdom	<u>Privacy Statement -</u> <u>Microsoft Corporation</u>
	Blacknight Internet Solutions Ltd.	Data centre	North Europe (Ireland)	<u>Privacy Policy -</u> <u>Blacknight Internet</u> <u>Solutions Ltd</u>
Time & Attendance			United Kingdom	
Attendance			Australia	
	Microsoft Corporation	Cloud hosting and infrastructure provider	Canada	Privacy Statement - Microsoft Corporation
	Corporation	innasti ucture provider	USA	
			West Europe (Netherlands)	
			United Kingdom	
			Brazil	
			Canada	
Time Capture (Carpe Diem)	Microsoft Corporation	Cloud hosting and infrastructure provider	North Europe (Ireland)	Privacy Statement - Microsoft Corporation
			USA	
			West Europe (Netherlands)	

Virtual	AIMES	Data centre	United Kingdom	Privacy Policy - AIMES
Smartcard	Amazon Web Services Inc.	Cloud hosting and infrastructure provider	United Kingdom	<u>Privacy Notice - Amazon</u> <u>Web Services Inc.</u>
	Rackspace Technology	Data centre	United Kingdom	<u>Security & Privacy</u> <u>Practices - Rackspace</u> <u>Technology</u>
Wills Management (National Will	Elavon Digital Europe Limited	Payment gateway for online and phone payments	Global	<u>Privacy Notice - Elavon</u> Digital Europe Limited
Register)	Paypal UK Ltd.	Payment Gateway	Global	<u>Privacy Statement -</u> <u>Paypal UK Ltd</u>
	Twilio Ireland Limited	Email API delivery tool	Global	<u>Privacy Notice - Twilio</u> <u>Ireland Limited</u>
Works	Amazon Web Services Inc.	Cloud hosting and infrastructure provider	United Kingdom	<u>Privacy Notice - Amazon</u> <u>Web Services Inc.</u>
Management	Cronos.org	Cloud hosting and infrastructure provider	United Kingdom	Privacy Notice - Cronos



ADVANCED AFFILIATES

Affiliate Entity	Purpose	Location	Transfer Mechanism
Advanced 365 Limited			
Advanced Business Software and Solutions Limited			
Advanced Health and Care Limited	Implementation, maintenance, support and other related services	United Kingdom	EU SCCs + UK Addendum to the EU SCCs
Keyword Logic Ltd			
The National Will Register Limited			
Trinity Software Limited			
Kirona France SARL		France	
Advance Systems International Limited			
Careworks Limited			
Advanced Business & Healthcare Solutions India Private Ltd	Maintenance support, software development and other related services	India	

Affiliate entity	Purpose	Processing Location	Product
			Clinical Patient Management (Adastra)
			Financials
	ed 365 Limited Cloud hosting and infrastructure provider United Kingdom		ALB
		United Kingdom	Carenotes
			E5
			MLC
		Clinical Decision Support (Odyssey)	
			OpenPeople
			Opsis
			Partner for Windows
			Talent

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